



Project Strategy Development

Clearly stated objectives provide the foundation for successfully developing or enhancing your existing Workers Compensation claims management system. Filoli partners with your team to clarify your objectives. Our specialists help you identify areas for improvement in your current business process. Business process alternatives are compared to produce significant savings of time and money.

BENEFITS

Before making expensive investments in changes to your claims management system, visit the Filoli Workers Compensation Design and Research Center. The Research Center includes a production system environment in which you can visualize, design, and explore large-scale paperless information systems for the Workers Compensation industry.

SERVICES

Project Strategy Development

Project strategy includes the following services:

- Analysis of Corporate Positioning
- Analysis of SWOT (Strengths, Weaknesses, Opportunities, Threats)
- Development of a vision
- Production of a mission statement
- Creation of a strategy statement
- Data Mining based on the SWOT analysis
- Workload analysis
- Penalties and fines analysis
- Medical management analysis
- Provider analysis
- Industry benchmarking

Business Process Review

Once the data mining process is complete, we help you review your business processes and determine those that conform to your corporate positioning. In addition, we suggest solutions to issues identified in data mining.

The Filoli Workers Compensation Design and Research Center provides the environment to investigate various business process alternatives. Among the issues you might explore are the following:

- Evaluation of the cost-effectiveness of a paperless operation.
- Analysis of the efficiency and cost-effectiveness of a variety of workflow alternatives.
- Evaluation of a system that enforces compliance versus one that simply advises the user about compliance.
- Exploration of the effects of using claims management teaming, e.g., workload balancing or medical specialty teams.