

Decision Support

Through

Knowledge-based

Solutions for

Workers

Compensation



Capabilities Profile

Filoli Information Systems offers a unique approach to problem identification and custom solutions.

The Filoli Workers Compensation Design and Research Center is an environment where clients can explore a variety of potential technological approaches specifically designed to support their new or existing claims management processes.

The Research Center allows clients to use a fully-integrated claims management system to explore various strategies, methodologies, and systems. With the Research Center, Filoli can leverage our insurance and technical expertise to examine multiple "What If" scenarios for you in a Workers Compensation "laboratory". Examine these possibilities in detail to arrive at a smart, cost-effective approach ideally suited to your company culture.

Your company can "try on" numerous possibilities before investing in a costly systems development project.

- Is a "paperless office" right for my company?
- Can imaging be used to streamline our processes?
- What are our options for compliance enforcement?

Prior to financial and resource commitment, assess the following areas of project strategy development and expected benefits:

- Explore claims management options to reduce claims loss and expenses.
- Do cost/benefit analysis to determine the best, most cost-effective systems for your business before development.
- Test various approaches to administrative automation to reduce costs of administering claims.
- Research cross-disciplinary team medical management approaches to reduce claims loss and expenses.
- Design and test workflow options to determine the best business practices for your company.
- Model implementation strategies and explore transition impacts to build sound strategies before investing time, money, and resources.

